

# FRANKE AND CARRON PHOENIX

Homecare Pack



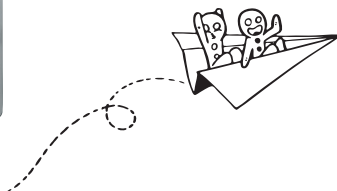
**CARRON**  
P H O E N I X

MAKE IT WONDERFUL



# YOUR STAINLESS STEEL SINK

## Tips on taking care of your Franke stainless steel sink and tap



### Preventing discolouration and marks

The discoloured patches you sometimes see on stainless steel are called a 'rainbow effect'. They're caused by water-borne deposits left clinging to the surface, never from the steel itself. To avoid watermarks and rust spots, always remove wet cleaning cloths and containers from the sink after use.

### 3 things to avoid:

- (a) Never use plastic bowls for washing up, as these cause heavy localised scratching.
- (b) Avoid leaving salt, vinegar, citric fruit juices, mustard or pickles on the surface for any length of time, as they can cause corrosion.
- (c) Please don't use bleach, scourers, wire wool pads or abrasive cleaners on the sink.

### Don't worry about scratching

The surface scratches that appear on stainless steel sinks are normal and nothing to worry about. They rarely go deep and will become less noticeable with age. That's because stainless steel develops an attractive patina with time and the scratching evens out. In fact, your sink will look even better after you've been using it for year!

### Use 'Shiny Sinks' for a shiny sink

We recommend cleaning regularly with 'Shiny Sinks', available from the big supermarkets and good hardware stores. Always dry your sink thoroughly after cleaning to keep it in prime condition. Finish with a layer of Inox Cream, and water will simply drain off. Please be sure to read the manufacturer's instructions before use.



**e-cloth**

### **Preventing rust spots on stainless steel**

Your sink is made from high quality 18/10 chrome nickel steel. That means it's metallurgically incapable of rusting or corroding in normal household conditions. If rust and corrosion problems do occur, tiny iron particles deposited on the surface will be the culprit. These either come from the water supply or are left behind by wire scouring pads or utensils. It's essential to clean off these filings and dry the sink thoroughly afterwards. If you let them stick around, they'll cause rust.

### **Removing rust spots**

A handy 'trick of the trade' to remove rust spots on stainless steel is a product called 'Bar Keeper's Friend'. Apply daily for 7 to 10 days, and complete each treatment with 'Shiny Sinks'.

### **We recommend the Franke e-cloth**

It's the simplest, most effective way to keep your Franke stainless steel sink clean. No chemicals are involved, just millions of tiny fibres that wipe away dirt, and even grease, using just water.



# FRAGRANITE SINKS

Caring for your Fraganite sink is remarkably simple



## Making your chosen colour last a lifetime

Advanced materials technology makes Fraganite a very tough and resilient self colour silica resin. Your sink will bring lasting colour to your kitchen throughout a lifetime of normal usage.



## 4 simple ways to keep its good looks and sparkling finish:

- Don't use a plastic washing up bowl in the sink. It will leave small particles of plastic behind. If these get embedded in the bottom of the sink, they'll slowly grind away the surface.
- Keep strong alkalis like ammonia and caustic soda, caustic paint strippers, paint brush cleaners and neat chemical descaling agents away from your sink. Prolonged exposure to such substances may dull the surface.
- Your sink can withstand very high temperatures without marking, but it's wise to keep very hot pans out of the sink. That's because the accessories are less resistant to extreme heat and may be damaged.
- Hard blows or heavy pressure with a kitchen knife may chip or score the Fraganite surface, so always use a chopping board when preparing food.



### **Cleaning Fraganite**

Wash regularly with soap or detergent using a Scotchbrite pad or nylon nail brush. That's often all it takes to keep the surface clean and free of stains.

Clean off heavy staining liquids such as dyes and vegetable juices as soon as possible. Then remove any remaining marks using detergent, white spirit or methylated spirit.

If stubborn organic stains appear, get rid of them using biological washing powder or a concentrated solution of dishwasher powder. Never use neat bleach on your sink. Diluted bleach is OK for really stubborn stains, but always rinse it away thoroughly and never let it dry on the sink surface.

### **Live in a hard water area?**

Limescale deposits can create stains. Nip this in the bud by removing limescale immediately with diluted or mild acid, such as vinegar. Even better, use a proprietary cleaner such as Astonish paste or Cif. Applied with a Scotchbrite pad, it can penetrate the 'depressions' in the undulating surface.

### **Metal marks simply wipe off**

Fragranite is harder than many metals, so aluminium pans may leave a grey mark on the sink surface. Don't worry, this is not permanent – just a metal deposit from the saucepan that will easily clean off.

### **Avoid abrasives and alkalis**

Fragranite is less prone to damage from excessive abrasion than other materials used for sink manufacture. But it's still best to avoid using abrasive cleaners such as scouring pads and wire wool, as they will eventually abrade the surface. Keep strong alkalis away from your sink as well. Prolonged exposure to ammonia and caustic soda, caustic paint strippers, paint brush cleaners and neat chemical descaling agents may dull the surface.

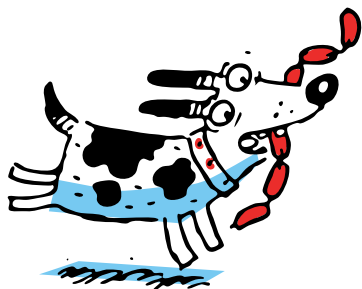
## TAPS

### Taking care of your Franke taps



#### Squeeze away limescale

If limescale appears around the nozzle, rub it away gently with a little lemon juice on a small brush. But take care to rinse any remaining lemon juice away from the tap.



#### Treat your taps with care to preserve the visible surfaces:

- Clean using hot soapy water.
- Avoid using scourers or abrasive materials.
- We recommend using our Franke e-cloth to clean all our kitchen products.
- Never apply abrasive detergents, disinfectants or products containing alcohol, hydrochloric acid or phosphoric acid.





**CARRON**  
PHOENIX



## YOUR GUARANTEES

General care of your Franke  
stainless steel sink and tap



50 years



5 years valve  
mechanisms and 1 year  
coatings and finishes



5 years valve  
mechanisms and 5 years  
coatings and finishes



2 years guarantee  
for accessories



5 years guarantee  
for taps



Lifetime guarantee  
for sinks

### Franke Sinks

Franke sinks have a 50-year guarantee against manufacturing defects. For more information, please go to [franke.co.uk](http://franke.co.uk)

### Franke Taps

You are very unlikely to experience any defect in the materials or workmanship, but it's good to know that Franke taps are guaranteed against defective materials and workmanship for 1 year in relation to coating and finishes (5 years for portfolio 55 models), and 5 years in relation to valve mechanisms. For more information, please go to [franke.co.uk](http://franke.co.uk)

### Carron Phoenix

As Carron Phoenix sinks are built to the highest manufacturing standards, we are proud to offer an extensive guarantee against manufacturing defects on all of our products.



These guarantees are in addition to and do not affect your statutory rights.  
Guarantees are only valid on products placed in and used in normal domestic situations.

## AFTER SALES

The after sales process

*Make  
it  
Wonderful*



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