

## Damp, Mould & Condensation

The issue of damp and mould within properties is one that Barrhead Housing takes extremely seriously. If you are experiencing damp or mould within your property, please contact us directly to arrange an inspection so that we can determine the cause and the required solution for the issue.

There are 3 main categories for the cause of damp and mould, the first 2 are rising or penetrating damp. These both arise from a fault with the property itself which is resulting in water/moisture accessing the building fabric and which can lead to mould growth. It is important that you report any signs of damp or mould as soon as possible, so we can rectify the issue before it gets any worse.

The third type of damp, condensation, is the result of moisture created through a households' everyday activities – including showering, cooking and drying clothes. If the moisture created from household activity is unable to escape, this creates a build-up of moisture which can settle on cold surfaces. It is advisable for tenants to try to keep their home warm as much as possible to minimise cold surfaces, but we do understand that the cost of living crisis is impacting on our customers. If the moisture is left, this can result in mould spores and mildew in these areas. Early intervention and increasing ventilation within the property through the use of extractor fans and opening windows/ vents is key, so please contact Barrhead Housing as soon as possible so we can work together to resolve any issues with damp and mould you experience.