

Service Improvement Group Meeting

Date: Monday 23rd October 2023

Time: 10am and 6pm

Venue: Barrhead Housing Association, 60-70 Main Street, Barrhead, G78 1SB

Agenda

1. Welcome and Apologies
2. Minute of previous meeting
3. Matters arising
4. Voids Key Performance Indicators: Asset Management
5. The journey of a void: Asset Management
6. Desk Top Review: comparing Barrhead's letting standards
7. Voids communications/correspondence review
8. AOCB
9. Date/Time of next meeting